First Horizon TreasuryConnect℠ and BusinessConnect℠

Log in and Forgot Password

©2026 First Horizon Bank. Member FDIC.

NEW 09/2026

TABLE OF CONTENTS

TABLE OF CONTENTS 2
Login and Forgot Password 3
Login 3
Forgot Password 6

Login and Forgot Password

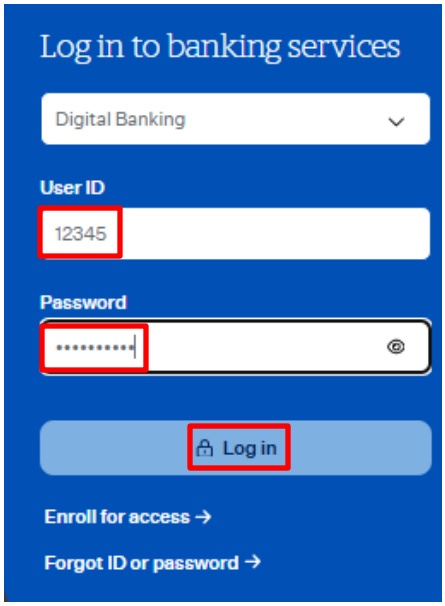
First Horizon offers single sign-on access to your accounts and services with TreasuryConnect and BusinessConnect.

Login

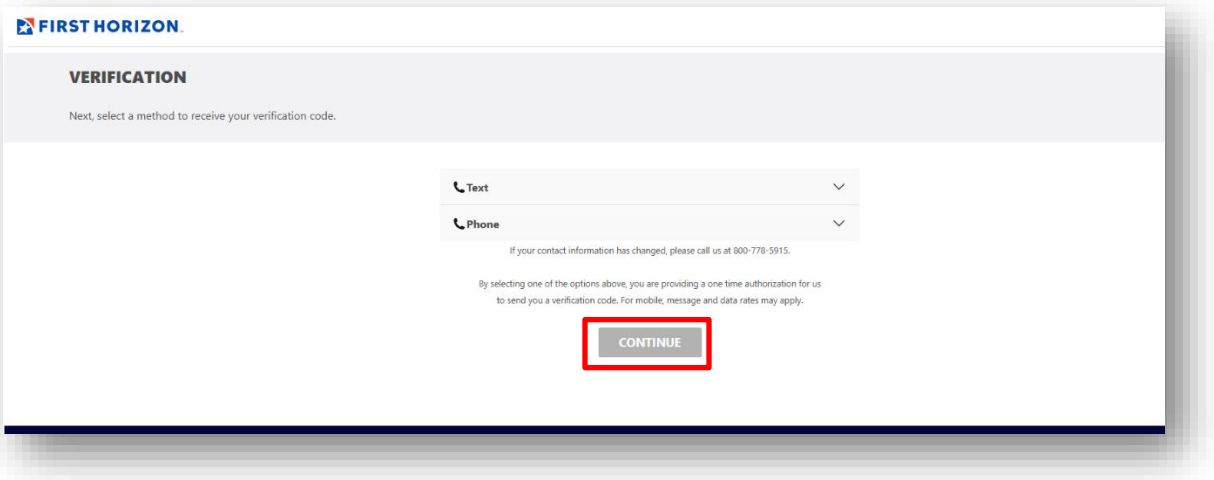
1. To log in for the first time, navigate to the Bank's website at www.firsthorizon.com.
2. In the top right corner, click **LOG IN**.



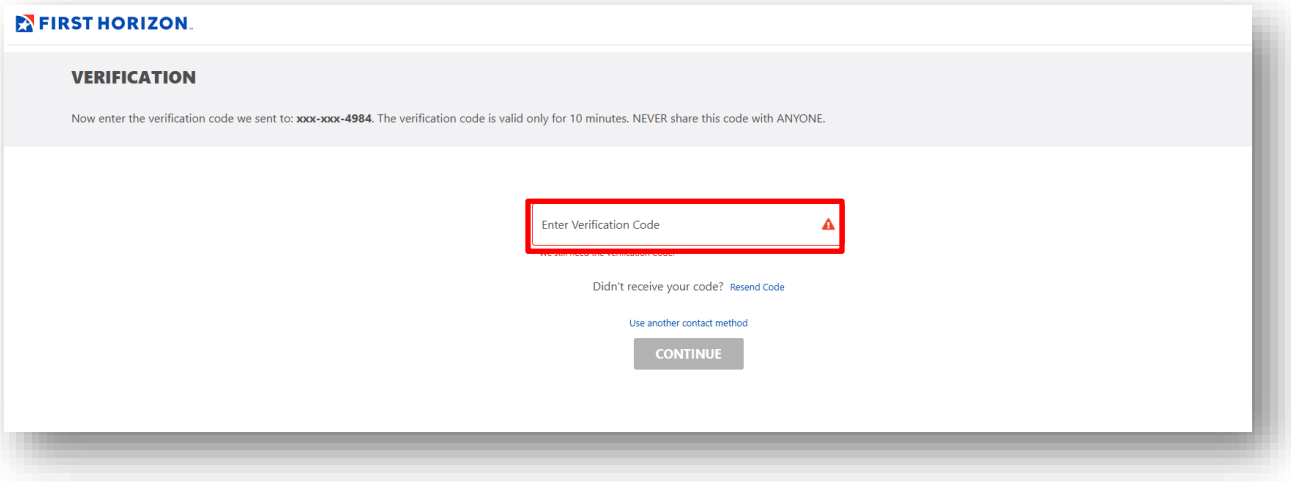
3. Enter the User ID given to you by the bank.
4. Enter the temporary **Password** given to you by the Bank.
5. Click **Login.**



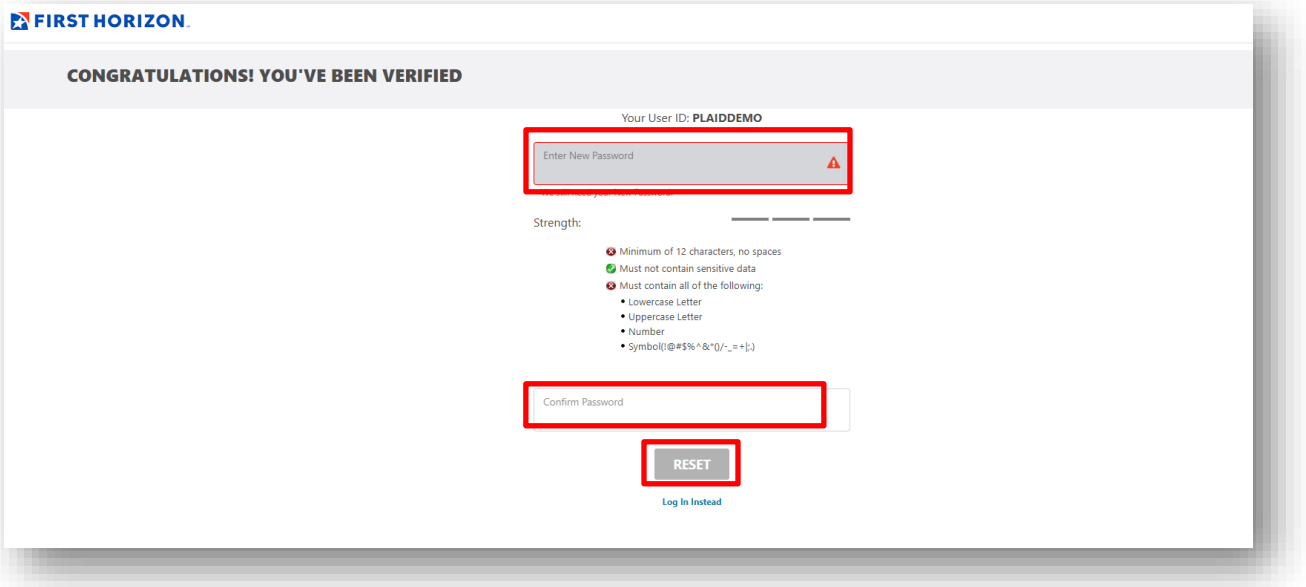
6. Select a **method** to receive your verification code.
   - Text
   - Phone
7. Click **Continue**.



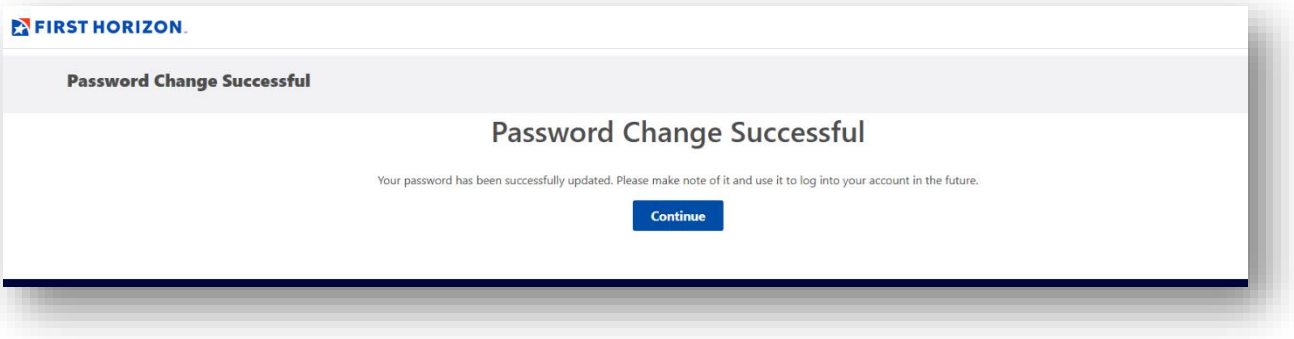
8. Enter the **verification code** that was sent to the chosen verification method.
9. Click **Continue**.



10. Enter a password using the criteria provided in the **Enter New Password** and **Confirm Password.**
11. Click **Reset**.

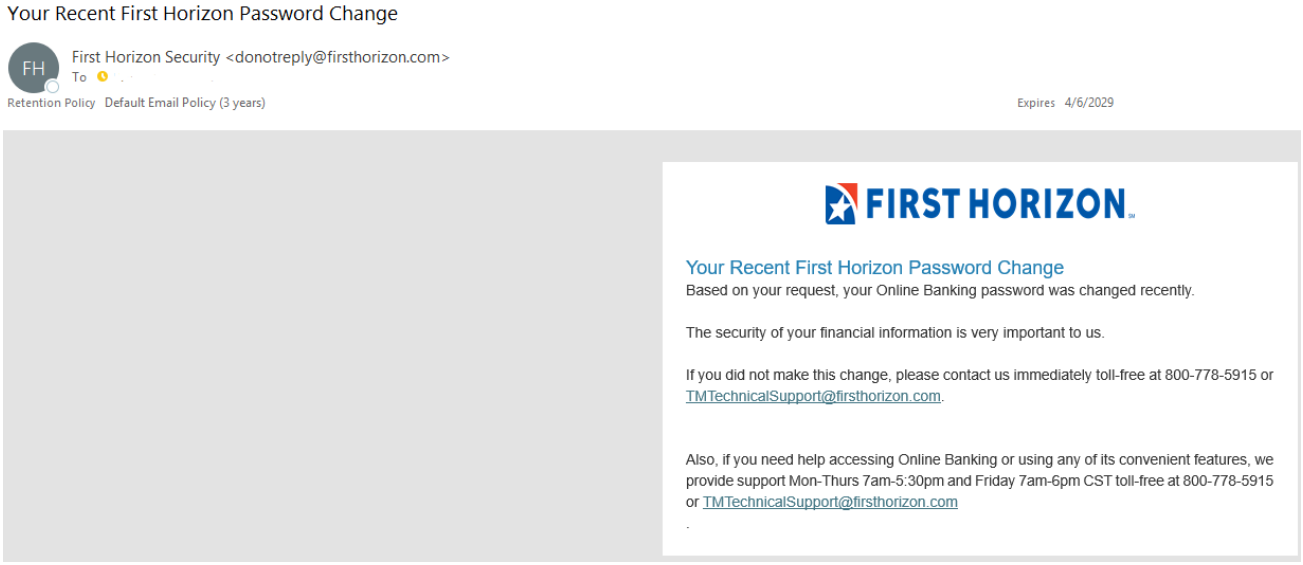


12. After **Reset,** the successful onscreen confirmation is displayed and the Password Reset Email alert also is generated.



13. Click **Continue** on the **Password Change Successful** screen**.**

Password Change Email Example



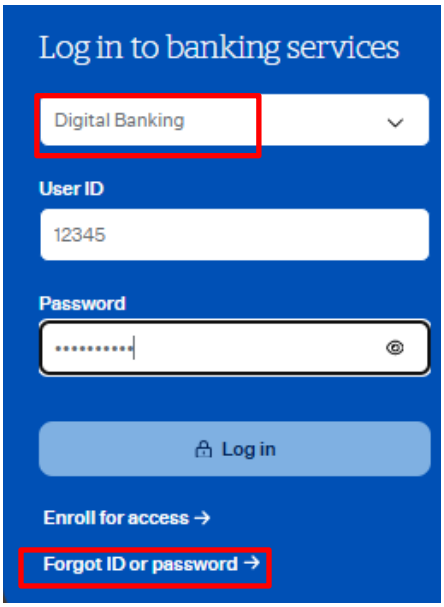
Forgot Password

Follow these instructions to reset your password if it is forgotten.

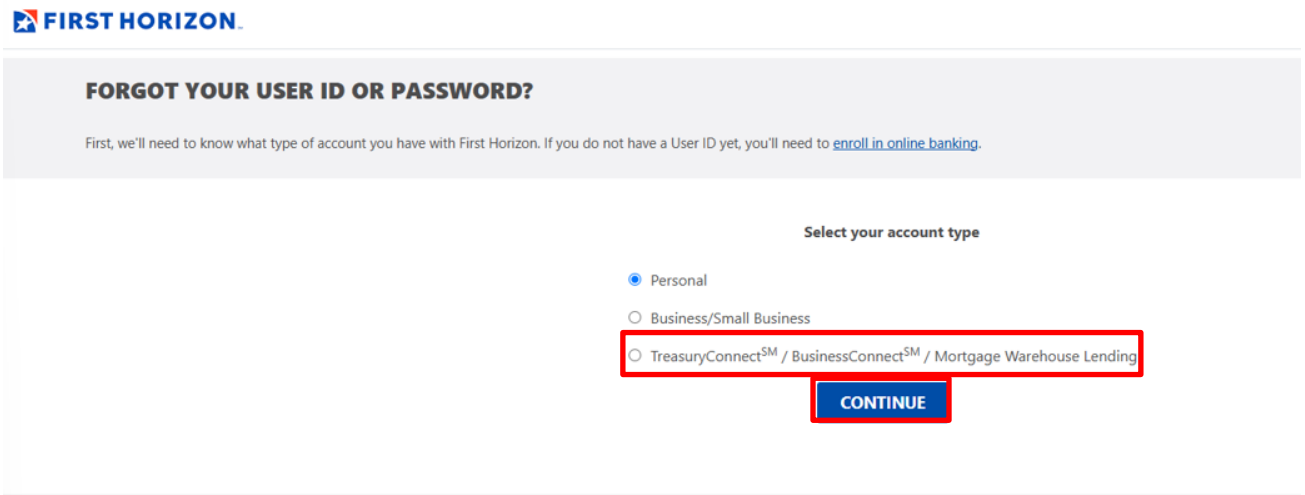
1. In the top right corner, click **LOG IN**.



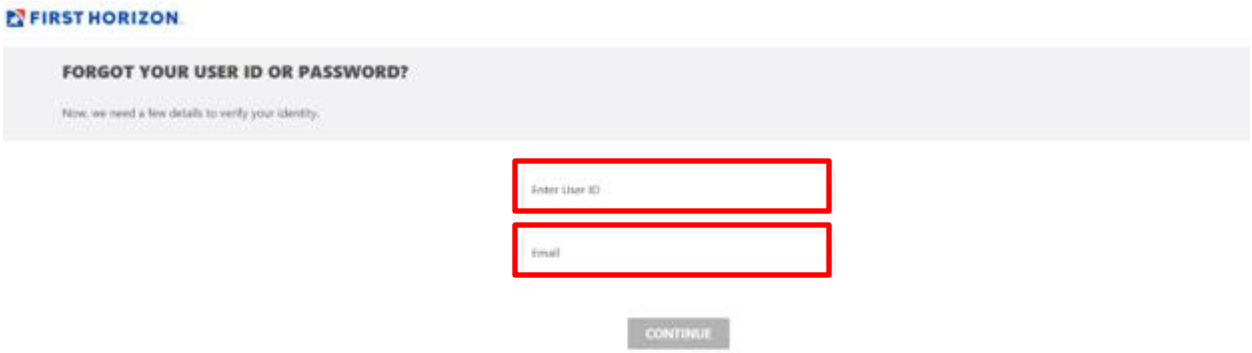
2. Click the **Forgot ID or password** link.
3. Click **Login.**



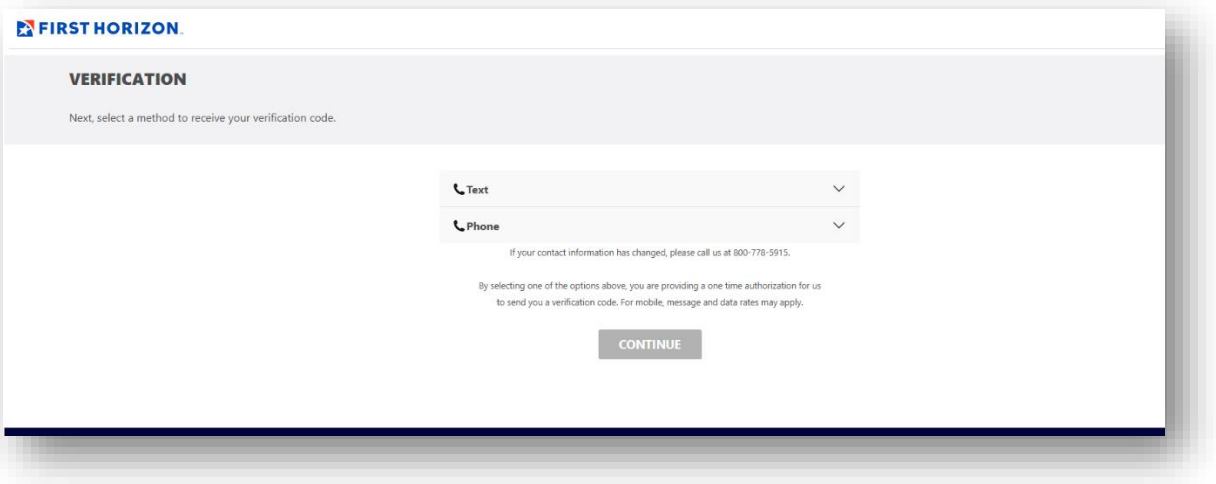
4. Select **TreasuryConnect / BusinessConnect / Mortgage Warehouse Lending** as your account type.
5. Click **Continue**.



6. Enter your **User ID** and **Email** address.

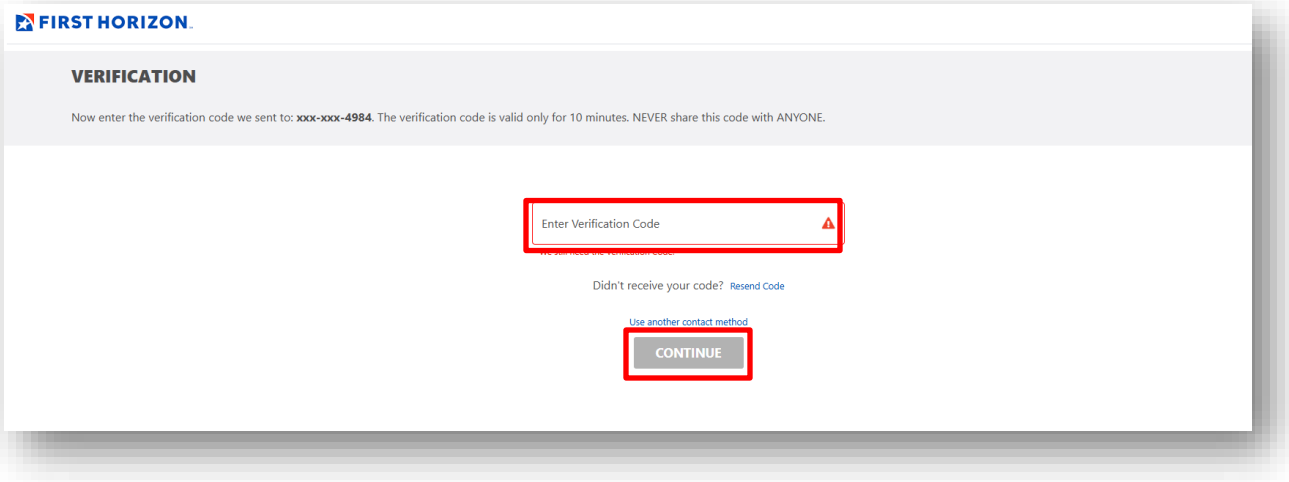


7. Upon successful entry, you will be prompted to complete a One-Time Passcode challenge.
8. Select a **method** to receive your verification code.
    - Text
    - Phone



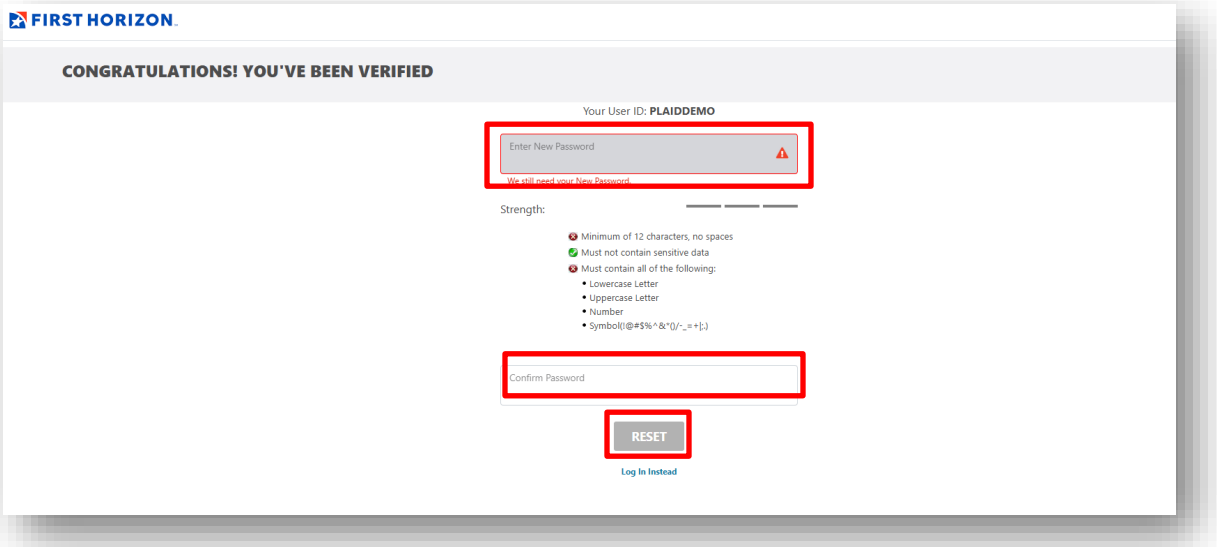
9. Click **Continue**.
10. Enter the **verification code** that was sent to the chosen verification method.

11. Click **Continue**.



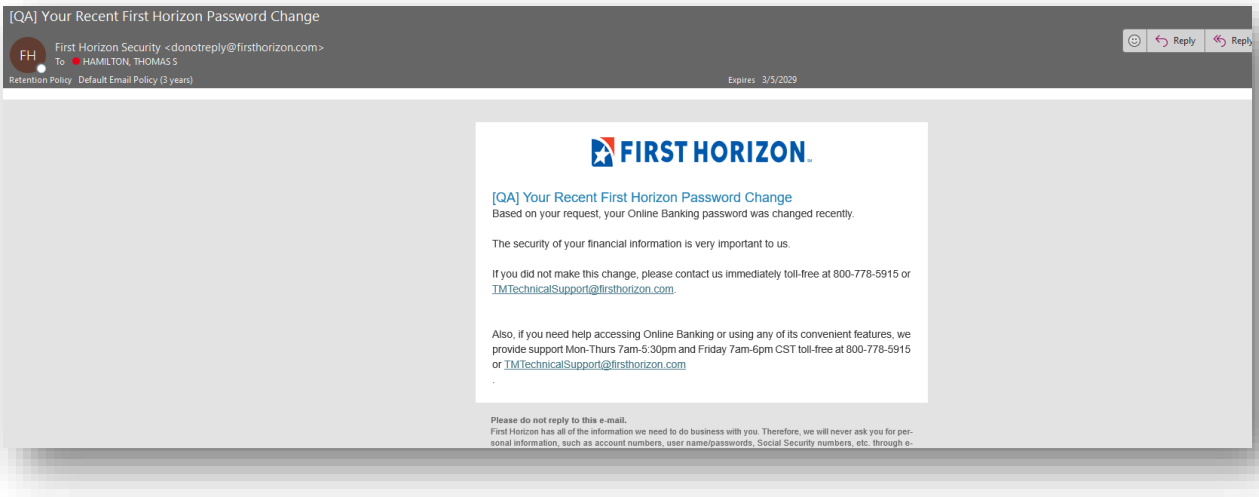
12. If you do not have a token assigned, you will move straight into entering a new password. A token challenge will be presented if a token is assigned to the user ID. Enter New Password and **Confirm Password.**

13. Click **Reset**.

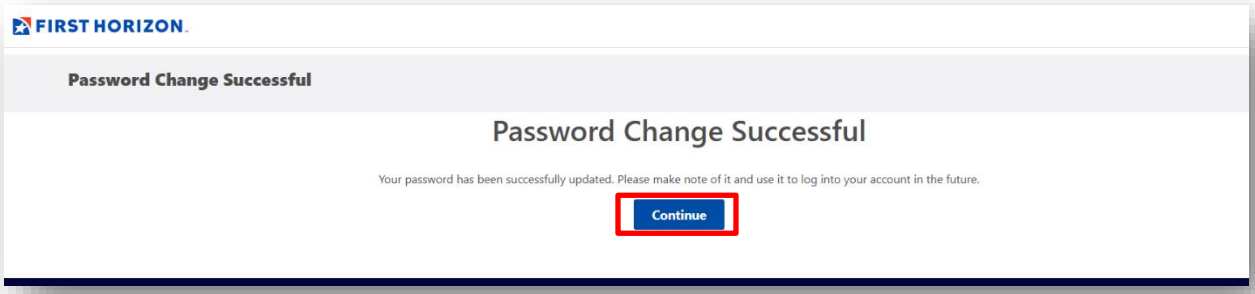


14. After **Reset,** the successful onscreen confirmation is displayed and the Password Reset Email alert also is generated.

Email Example:



15. Click **Continue** on the Password Change Successful screen.



16. Selecting Continue on the Password Change Successful screen, will return you to the login screen.

